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CLM Satellite: An agenda for safeguarding social accountability - A summary

Future-Proofing CLM: Strategies for Sustained Success





In 5 mins!

- **Merits** of CLM
- CLM **Challenges**
- What is needed to **sustain CLM**



Merits of CLM

What CLM brings to the table



Merits of CLM

- **Improved Accountability and Transparency**
 - CLM ensures that health service providers, at all levels, are held **accountable to the communities** they serve, fostering greater transparency and trust.
- **Enhanced Service Quality**
 - By providing **real-time feedback** from the community, CLM helps **identify gaps quicker and with greater fidelity** and areas for improvement, leading to higher quality health services.
- **Empowerment of Communities**
 - CLM empowers communities through **direct and meaningful** monitoring and decision-making **processes, enhancing their capacity to advocate** for their own needs.
- **Data-Driven Decision Making**
 - CLM **generates valuable data, often in the blind spot of the health system**, that can be used to inform policies and programs, ensuring that interventions are based on lived experiences.
- **Community-Informed Solutions**
 - CLM **leverages insights directly** from the community to develop **practical and relevant solutions**, ensuring that interventions **are tailored to local needs** and contexts.



What CLM is good at?



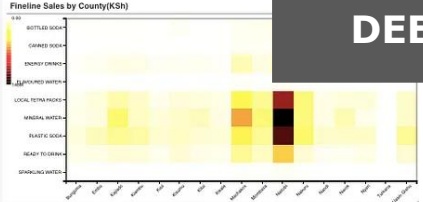
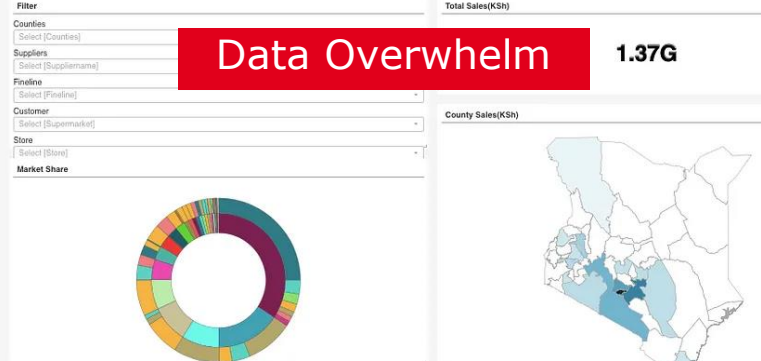
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1	512	1101	1101	Plant 25 Temp Pipe supports	2.50	20.00	1.00	07-Aug-01	TRUE	28-Aug-01	TRUE	28-Aug-01	TRUE	28-Aug-01	TRUE
1	514	1115	1115	Down-Bk 250 T396 Platform	12.00	22.00	1.50	27-Aug-01	TRUE	07-Sep-01	TRUE	07-Sep-01	TRUE	07-Sep-01	TRUE
1	518	1184	1184	Hauling Oil	2.00	14.00	26.00	09-Oct-01	TRUE	15-Oct-01	TRUE	15-Oct-01	TRUE	15-Oct-01	TRUE
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1	532	1269	1269	Concrete Breaker Beam	1.00	62.00	4.20	09-Oct-01	TRUE	24-Oct-01	TRUE	24-Oct-01	TRUE	24-Oct-01	TRUE
1	535	1338	1338	Beams	0.00	12.00	3.00	16-Oct-01	TRUE	20-Oct-01	TRUE	20-Oct-01	TRUE	20-Oct-01	TRUE
1	536	1337	1337	Dow Chemical	0.00	54.00	2.70	15-Oct-01	TRUE	29-Oct-01	TRUE	29-Oct-01	TRUE	29-Oct-01	TRUE
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1	544	1364	1364	(5) 200mm Cp. Pipe Casters	1.50	8.00	302.70	14-Jan-02	TRUE	12-Mar-02	TRUE	12-Mar-02	TRUE	14-Mar-02	TRUE
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1	544	1366	1366	(2) End Wall Assemblers	1.50	48.00	59.30	24-Jan-02	TRUE	20-Feb-02	TRUE	15-Mar-02	TRUE	22-Mar-02	TRUE
1	544	1367	1367	Bridge Raids /Crating (WT of	1.50	22.00	15.40	25-Feb-02	TRUE	08-Mar-02	TRUE	15-Mar-02	TRUE	15-Mar-02	TRUE
1	545	1371	1371	Dow Chemical	0.00	33.00	3.00	29-Oct-01	TRUE	05-Nov-01	TRUE	05-Nov-01	TRUE	05-Nov-01	TRUE
1	545	1406	1406	Blanchet Holes	0.00	5.00	0.19	29-Oct-01	TRUE	31-Oct-01	TRUE	31-Oct-01	TRUE	31-Oct-01	TRUE
1	547	1407	1407	4 x 3-1/2 angles	0.00	4.00	4.40	29-Oct-01	TRUE	05-Nov-01	TRUE	05-Nov-01	TRUE	05-Nov-01	TRUE
1	547	7961	7961		0.00	0.00	0.00		FALSE		FALSE			FALSE	
1	548	1408	1408	2 x 2 angles	0.00	1.50	2.96	31-Oct-01	TRUE	31-Oct-01	TRUE	31-Oct-01	TRUE	05-Nov-01	TRUE
1	549	1427	1427	Dow Site Outfall Upgrade	10.40	28.00	1.20	19-Nov-01	TRUE	04-Dec-01	TRUE	04-Dec-01	TRUE	04-Dec-01	TRUE
1	549	1436	1436	Dow Site Outfall Upgrade	10.40	28.00	2.90	07-Jan-02	TRUE	14-Jan-02	TRUE	14-Jan-02	TRUE	15-Jan-02	TRUE



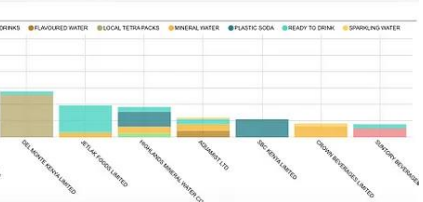
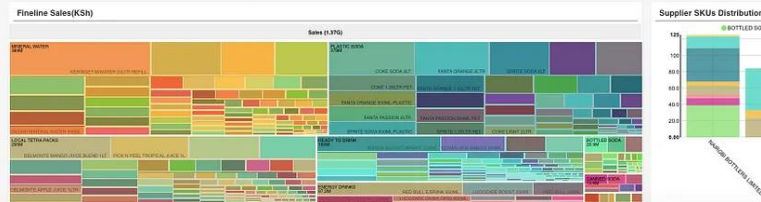
Data Overwhelm

1.37G

DEEP-ER, CLOS-ER



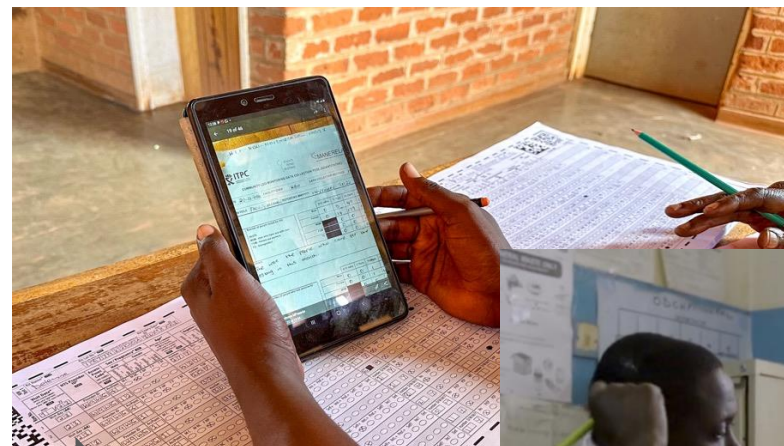
Description	Quantity	LF
EXCEL PREM DRINKING WATER 500M		965K
FIBENA BLACKCURRANT 500ML		468K
COKE SODA 500ML PLASTIC		333K
EXCEL PREM DRINKING WATER 1LTR		319K
FANTA ORANGE 500ML-PLASTIC		293K
DASANI MINERAL WATER 500ML		281K
SPRITE SODA 500ML PLASTIC		269K
COKE SODA 1LT		250K
FANTA BLACKCURRANT 500ML PLAST		240K
1 LITRE SODA 500ML		184K



Granular insights, lived experiences, solutions at point of need

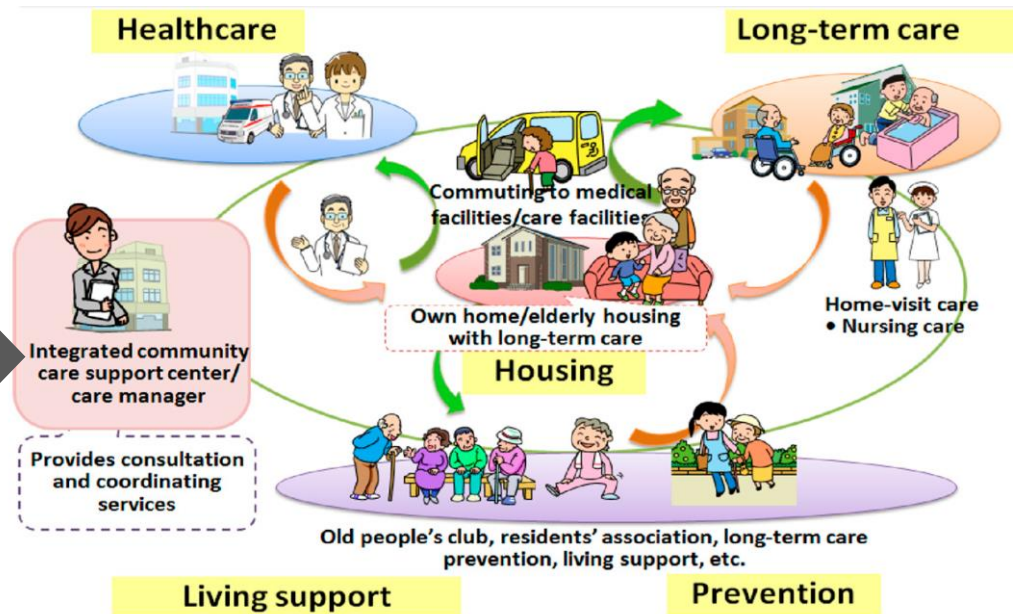
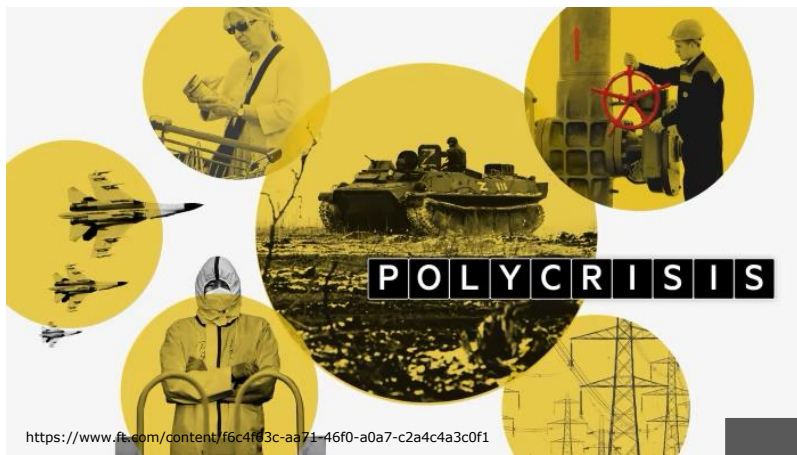
https://medium.com/@DataSciencing/data-analysis-tapping-the-hidden-potential-of-data-9c9b95d3b6162

What CLM is good at?



Using affected-community generated data for informed decision-making; collaboration across multiple sectors

What CLM is good at?



Supporting integrated community system responses



CLM Challenges

What evidence do we have that CLM is leading to improved health systems, health services, cost savings or reaching targets?



Expect me to say...

CHALLENGE	IMPACT	EXAMPLE
<p>Sustainable Funding and Resources: Securing consistent and adequate funding to support CLM initiatives is a significant challenge.</p>	<p>Without reliable financial backing, tough to maintain the infrastructure, training, and operations needed for effective monitoring and advocacy.</p>	<p>Intermittent funding can lead to disruptions in data collection and analysis, affecting the continuity and reliability of monitoring efforts</p>
<p>Capacity Building and Technical Skills: Ensuring that community members have the necessary skills and knowledge to conduct effective monitoring and data analysis.</p>	<p>Lack of technical expertise can hinder the accuracy and quality of data collected, undermining the credibility and impact of CLM findings.</p>	<p>Communities may need ongoing training in data collection methods, statistical analysis, and the use of digital tools for monitoring, analysis and feedback.</p>
<p>Integration with Formal Health Systems: Integrating CLM findings and recommendations into formal health systems and policy-making processes.</p>	<p>If CLM data and insights are not adequately recognized and incorporated by health authorities, the potential improvements in service delivery and accountability may not be realized.</p>	<p>Health authorities might be resistant to incorporating community-generated data into official reports or making policy adjustments based on CLM findings, limiting the effectiveness of community-driven advocacy efforts.</p>

The Future is Community-Led...



At the Paris summit, *Kenyan President William Ruto* said,

Communities long to be perceived as a “**part of the solution**” for global problems, not a drag on solving them.

If **we** shed our perceptions that **communities** remain mere recipients of charity, we would find **strong allies with the expertise** to help take on some of the most persistent health and climate challenges.

Foreign Affairs, Sept. 8, 2023
Mark Suzman, **The Roots of the Global South’s New Resentment**
How Rich Countries’ Selfish Pandemic Responses Stoked Distrust



 **AIDS 2024**

VALUE

**“Don't tell me what you value,
show me your **budget**,
and I'll tell you what you value.”**

US President, Joe Biden



Mixed results at the halfway mark to the 2025 targets with some progress on HIV treatment and poor results on prevention and societal enablers

Progress towards the 2025 targets

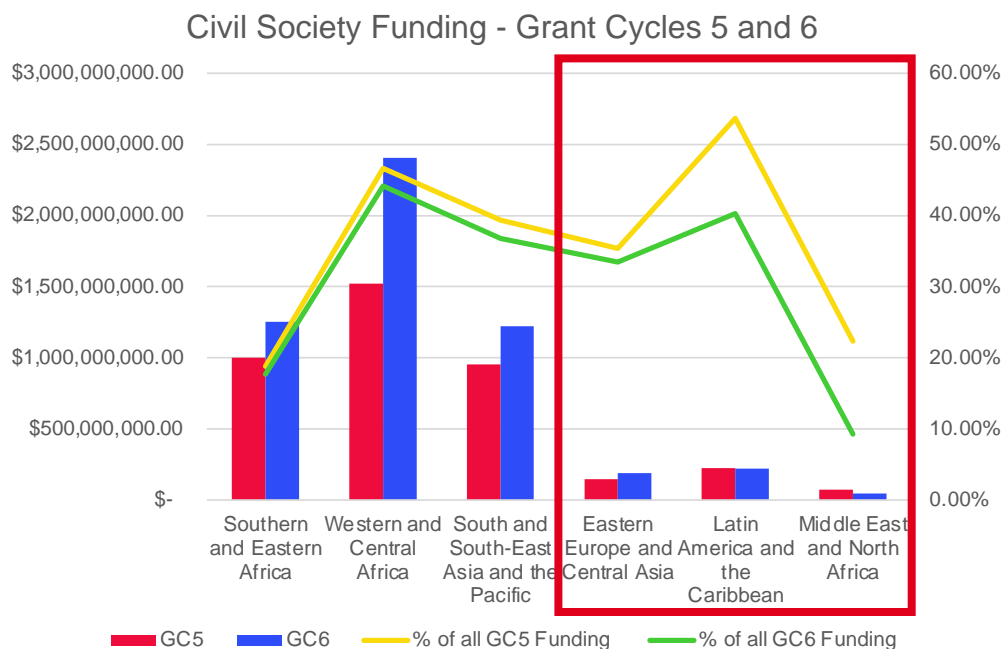
Universal health coverage and integration	Target	2023 status
Systems for health and social protection that provide 90% of people living with, at risk of and affected by HIV with integrated HIV services		
90% of people in humanitarian settings access integrated HIV services.		
45% of people living with, at risk of and affected by HIV and AIDS have access to social protection benefits.		

Community leadership	Target	2023 status
CLOs deliver 30% of testing and treatment services	30%	
CLOs deliver 80% of HIV prevention services for populations at high risk of HIV infection and women	80%	
CLOs deliver 60% of programmes to support societal enablers.	60%	

Investments and resources	Target	2023 status
Fully fund the HIV response by increasing annual HIV investments in low- and middle-income countries to US\$ 29 billion	\$29.3 billion	\$19.8 billion



Distribution of Funding for Communities and Civil Society Across Regions



- CSOs in West and Central Africa received 42% of all CSO funding and managed an average of 47% of all Global Fund resources in the region across the two grant cycles.
- CSOs in Southern and Eastern Africa received 24.5% of all CSO funding, managing an average of 18.2% of all funding in the region.
- In South and South-East Asia and the Pacific, CSOs received 23.9% of all CSO funding, managing an average of 38.6% of funding in the region.
- While CSOs in Latin America and the Caribbean and Eastern Europe and Central Asia received much smaller amounts of funding, they managed 47% and 34.4% of all funding available in their regions.
- CSOs in the Middle East and North Africa received just 1.4% of CSO funding, and also managed the smallest percentage of all Global Fund funding in their region at 15.8%.



What is needed to strengthen & sustain CLM?

What will ensure that CLM thrives



Keys to Strengthening & Sustaining CLM

AIDS 2024

Building out the **Discipline** with the rigor and investment it deserves:

1. Sustained **funding**
 - Appropriate investments in **each phase** of CLM
2. **Capacity** building
3. **Research** agenda
4. Data **utilization** and management
 - By communities, governments, donors & normative agencies (UNAIDS, WHO, donors, etc.)
5. Robust **implementation** of models through to **advocacy**
6. **Government** buy-in and support
 - Consider 3-5 core global CLM indicators

What would your CLM investment cascade look like?

