Loon Gangte, Delhi Network of Positive People

Session 5

Loon's "must haves" and "challenging questions"

THE DELHI NETWORK OF POSITIVE PEOPLE

Loon's must have:

If we are serious about CLM, CLM implementers MUST be totally independent from government and fully funded to do the work.

Government bodies shouldn't and cannot implement CLM - self evaluating/monitoring will not work

Loon's must haves

Government commitment
- Commitment from government to upload and respond to social accountability efforts

Supportive legal and policy framework
- Legal backing, "the whistle blower must be protected"

Transparency and access to information
- Data availability

Funding and resources
- Sustained financing, efficient utilisation of resources (no broker or middlemen)

Mechanisms for feedback and redress
- Complaint mechanisms, responsive systems

THE DELHI NETWORK OF POSITIVE PEOPLE

AIDS 2024

Loon's challenging question:

Will the government accept that the hospital and facilities be monitored by community organisations?

THE DELHI NETWORK OF POSITIVE PEOPLE

More challenging questions:

Government and policy makers
- How can we ensure that community feedback leads to tangible policy changes and improvements in service delivery that benefits the community?
- What measures can be put in place to protect and support whistle blowers and community monitors?

Donors and funding agencies
- How can funding mechanisms be designed to support long-term social accountability initiatives rather than short-term projects?
- What strategies can be adopted to ensure that funding reaches directly the grassroots level?

Civil society organisations
- How can we build and maintain trust with the communities we serve, ensuring their voices are genuinely heard and acted upon?

Communities
- What are the most effective ways to mobilize and sustain community participation in monitoring and accountability processes?
- How can we ensure inclusivity and representativeness in community-led monitoring, especially for marginalized groups?