

## Community-led Monitoring

2020

### What is Community-Led Monitoring?

Community-led monitoring (CLM) is a technique initiated and implemented by local community-based organizations and other civil society groups, networks of key populations (KP), people living with HIV (PLHIV), and other affected groups, or other community entities that gather quantitative and qualitative data about HIV services. The CLM focus remains on getting input from recipients of HIV services in a routine and systematic manner that will translate into action and change.

### Why PEPFAR Supports CLM

CLM conducted by local civil society organizations helps PEPFAR programs and health institutions diagnose and pinpoint persistent problems, challenges, and barriers related to HIV service uptake and retention at the community and facility level. CLM aims to improve service delivery and client outcomes by identifying data-driven solutions that will overcome barriers, and ensure beneficiaries access and receive optimal client-centered HIV services.



### Principles of PEPFAR CLM

PEPFAR-supported CLM should be:

- productive, collaborative, respectful, and solutions-oriented
- conducted by independent, local community organizations
- tailored to the needs identified by local communities, with communities determining the scope
- action-oriented with an associated follow-up process with the health facility that is overseen by U.S. government staff, committed to corrective public health action, and involves community advocacy to improve service outcomes
- routine, with follow up and continuous improvement
- triangulated with other PEPFAR data streams



Evolving solutions and best practices in community-led monitoring can be found on the PEPFAR Solutions Platform.